

GP & Staff Changes

Dr Pearson will sadly be leaving the Practice in June after 4 years as a partner. She is relocating with her family and we wish her well for her future. The Practice has advertised for a new GP through NHS Scotland Recruitment and have had a good response. Formal interviews will begin soon.

Shona Park, our valued Computing Assistant whom many of you will know as the main voice on the Prescription Line, will also be off to pastures new with her family after 26 years service with Practice.

We will be very sad to see them go but wish them both all the best in their new and exciting adventures.



Buzzy Pain Relief

The Practice received a generous donation of two of these vibrating pain relievers from a patient who is involved in fundraising for them. They are used for injecting and taking bloods from children or those who have difficulties with needles.

www.buzzy4shots.co.uk



Receptionist Triage

You may be asked some questions by reception staff when you make an appointment. This is in order that you are directed to the most appropriate clinician for your needs and that the appropriate length of appointment can be made. By directing you to the most appropriate clinician we hope we can make the best use of time and skills, therefore reducing waiting times as much as possible.

Did you know?

You can cancel an appointment by replying to your text reminder!

Outgoing Calls

We are aware that many people will not answer calls from a withheld number. When we call you the number displayed is **01292 282004**.

This number cannot receive incoming calls.

E-Mail Addresses



We'd like to keep you up-to-date with Practice updates, Newsletters, and Health Information. To help us do this we'd like your e-mail address. You can complete the online form to update your information via our website, www.medicayr.co.uk; by completing a slip in the waiting room or by e-mailing your details to email@medicayr.com.

Pharmacy Collection Service

Many local pharmacies offer a prescription collection service. When you sign up in Practice for this, we will send your prescription direct to the pharmacy for you, **EVERY** time you order a prescription, even if this is arranged by telephone via the nurse or doctor, saving you a trip to the surgery.

To sign up, ask for a consent form at reception and order your prescriptions as normal. Please allow time for your pharmacy of choice to collect and dispense your prescription. This can take a day or two from ordering from the Practice.

Pharmacy Opening Hours for Easter Weekend

	<u>Friday 25 March</u>	<u>Monday 28 March</u>
Boots High Street Ayr	8.30am—6.00pm	8.30am—6.00pm
Boots Whitletts	9.00am—6.30pm	CLOSED
Boots New Road	8.30am—6.00pm	CLOSED
Boots Fullarton St	8.30am—5.45pm	CLOSED
Lloyds Alloway St	9.00am—5.30pm	CLOSED
Lloyds Wellington Sq	9.00am—6.00pm	CLOSED
Lloyds Bankfield	8.00am—8.00pm	10.00am—2.00pm
Rowlands	8.30am—5.30pm	CLOSED
Well Pharmacy (Sandgate)	8.30am—6.00pm	CLOSED
Morrisons	9.00am—5.00pm	9.00am—5.00pm
Seaford Pharmacy	9.00am—6.00pm	CLOSED
Boots 66/68 Main St Prestwick	9.00am—6.00pm	CLOSED
Boots 89 Main St Prestwick	9.00am—6.00pm	11.00am—3.00pm
Boots The Cross Prestwick	8.30am—6.00pm	CLOSED
Toll Pharmacy	8.45am—5.45pm	CLOSED

Surgery Opening Hours

Monday - 8.30am to 5.30pm
Tuesday - 8.30 am to 7.30pm (evening appointments pre-booked only)
Wednesday - 8.30am to 1pm and 1.45pm to 5.30pm
Thursday - 8.30am to 5.30pm
Friday - 8.30am to 5.30pm

Training Event

The Practice will close at 12.30pm on Wednesday 16th March

Public Holidays

The Practice will be closed on the following dates:

Friday 25 March
Monday 2 May

Monday 28 March
Monday 30 May